

**THE DE-ICING SEASON STARTS SOON**

Once again, the summer has gone by and a new de-icing season is just around the corner.

This means that VESTERGAARD's HOTLINE-service starts up again, as well our extended office hours, lasting from October 1<sup>st</sup> until March 31<sup>st</sup>.

This service is for all our customers with the need of technical support.



**HOTLINE – emergency telephone service & EXTENDED OFFICE HOURS**

**HOTLINE – emergency telephone service +45 4030 3894**

from 06.00 - 08.00 hrs and from 16.00 - 22.00 hrs weekdays CET \*  
from 08.00 - 18.00 hrs weekends CET \*

**Extended office hours - under tel.-no. +45 4642 2370**

from Monday until Thursday      from 16.00 to 18.00 hrs CET \*  
on Fridays                              from 15.00 to 17.00 hrs CET \*

\* all CET = Central European Time

**AT VESTERGAARD'S SERVICE DEPARTMENT FROM OCT. 1<sup>ST</sup> – MARCH 31<sup>ST</sup>**

In this issue:

- DE-ICING SEASON START:
  - HOTLINE emergency telephone
  - Extended office hours
- Vestergaard at INTER-Airport in Munich – Sept. 2013
- VESTERGAARD's Web-Shop
- standard painting bringing even better lead-times

*The Vestergaard Customer Service Newsletter will be issued regularly with news about spare parts and service.*

**VESTERGAARD COMPANY AS  
AT INTERAIRPORT, MUNICH 2013**

Please visit us at this years' InterAirport, the leading international exhibition for the airport industry in Munich, taking place the 8<sup>th</sup>, 9<sup>th</sup>, 10<sup>th</sup> as well as 11<sup>th</sup> October 2013.



You will find us at our Outdoor Stand no. B60

### VESTERGAARD - NEW WEB-SHOP

Vestergaard offers now a WEB-shop for ordering the most standard spare-parts, making it thus easier to commission the most standard spare-parts.

Advantages:

- ♦ current prices and part-numbers of all major current spare-parts
- ♦ detailed part information with images
- ♦ easy and targeted search for components
- ♦ preliminary request for quotation becomes needless
- ♦ time saving - 24 hrs online-ordering possible



Spray nozzle SERVO NE-PI-RO 88.2

0003006

€ 1567.48

 Add to cart



Flow measure head MAG 1100 DN25

0000413

€ 1390.10

 Add to cart

For more information, please contact Vestergaards' customer service department.

### VESTERGAARD SETS NEW STANDARDS

In 2011 VCAS launched the new BETA generation.

In this context, we introduced many new initiatives such as a new operator cab, new telescope and many other components.

Among other things, we introduced a new color policy on components. This means, that many components will be painted and spare parts will be delivered in our standard color RAL 7040 light gray.

Should you wish to get these parts / components still in the original color, according to the unit or machine room color, it will of course be possible to order these components, with a color supplement and a 3-5 days lead-time.